

## JOB POSTING 2024-31

### Internal & External

- Position:** Integrated Participant Care & Resource Worker (Outreach)
- Status:** Part time
- Work Sites:** Programs & Services
- Shifts:** Friday and Saturday 10am-6pm
- Wage/Salary:** Grid Level 12, Step 1
- Posting Date:** November 6, 2024
- Closing Date:** Open until position is filled

Be part of our inspiring mission-driven team at Squamish Helping Hands Society.

We are a registered charity operating in the Sea to Sky region, based in Squamish. We believe in being part of a community where everyone matters, and where housing and access to food are human rights.

This position is open to all staff and evaluated in accordance with the Collective Agreement. Qualified internal candidates shall be considered and interviewed prior to external candidates.

Squamish Helping Hands is an equal opportunity employer, committed to recruiting an inclusive workforce that reflects the community we serve. We encourage applicants from diverse backgrounds, including Indigenous applicants, all genders, nationalities, and persons with disabilities.

This position requires membership in the Union.

Interested individuals should apply by providing a **resume and cover letter** to SHHS Management Team at [hr@shhs.ca](mailto:hr@shhs.ca) quoting the **Posting No. "2024-31" and the Position "Outreach Worker"**. We thank and acknowledge all applicants and will proactively contact those selected for an interview.

### Job Description:

All Outreach Workers at Squamish Helping Hands form a core team that provides support, information, crisis intervention, and ensures the safety of program participants at Under One Roof. Outreach Workers employ best practices to reduce harm associated with substance use and engage with individuals to inform, refer, and support. Workers use a non-judgmental trauma-informed approach to enhance the knowledge, skills, resources and supports for individuals to be safer and healthier. All Outreach Workers work in accordance with the mission, values, and philosophy of the Squamish Helping Hands Society.

Ultimately, we want to create “a safe and healthy community for all”. We feel we can only do that by meeting people where they are and helping them to create capacity building plans for themselves leading them to where they want to go. We are a community where we believe that everyone has something to contribute, and that consequences help inform our choices.

### In all focus areas Outreach Workers must be able to:

- Build trusting and safe relationships with vulnerable community members through compassionate understanding and honesty.
- Provide tools, programs, opportunities, mentorships which support a capacity building approach where participants can be the drivers of their individual service plan and choices.
- Safely support people in crisis without judgement or personal bias.
- Provide Harm Reduction education and support.
- Provide emergency responses when needed.
- Meet folks where they are through authentic curiosity and understanding.
- Encourage folks to become active Peer Mentors and Witnesses.
- Provide information, referrals, support services, crisis intervention when needed.
- Maintain healthy boundaries while always taking a ‘how can I help?’ approach.

### What you need – Education, Training and Experience

- Diploma level in Social Work, Community Social Services, or relevant discipline.
- Minimum two years previous experience working with homeless and at-risk individuals
- Valid Driver’s License.
- The successful candidate will be subject to a Criminal Record Check.
- Level 1 First Aid Certificate
- An equivalent combination of education, training and experience may be considered.

- Additional preferred Assets – training in: Harm Reduction, Trauma Informed and Capacity Building Approaches; Crisis Intervention Skills; Conflict Resolution; Hostile Interactions/De-escalation skills.

### Skills and Abilities:

- Demonstrated ability to work independently and within a team environment and with volunteers.
- Demonstrated ability to communicate effectively both verbally and in writing.
- Demonstrated experience working with disadvantaged adults who are experiencing homelessness, substance use, mental health, or other barriers to independence.
- Demonstrated ability to build relationships within the community that will facilitate a continuum of care that is client-centered and that mobilizes resources to support agency programming.
- A working knowledge of community resources and the ability to liaise with service providers such as government agencies and community organizations to help others access support.
- Willingness to work a flexible schedule to best meet the needs of the clients.
- Demonstrated ability to be open-minded and non-judgmental.
- Strong computer skills, working knowledge of common computer programs.
- Strong understanding of issues facing people with barriers and related knowledge of relevant services and programs available both locally and provincially.
- Demonstrated ability to take direction from others.
- Demonstrated ability to understand and maintain client/ worker boundaries.

### Working with us you can enjoy:

- An amazing, friendly, and emotionally intelligent team.
- A great community – Squamish is for the adventurous.
- Free meals on site.
- Casual dress policy.
- A wonderful new facility.